

Peter Roggekamp  
DCED MRM seminar  
March 2016



CAVAC 2010-2015 FULL CIRCLE

- (Irrigation)
- Fertilizer
- Pesticides
- Vegetables
- Media
- Business Enabling Environment

- ~~Agri tools~~
- ~~Seeds and varieties~~
- ~~Model farmer dry season~~
- ~~Market infrastructure~~
- ~~PP dialogue~~
- ~~Export promotion~~

# We are in good shape and a practical M&E-system is in reach for many of us.



Handout -notes for my presentation at the "Current Trends and Results in Private Sector Development", International Seminar, Bangkok 17-20 January 2012 by Peter Roggekamp

As donors, consultants and implementers in private sector development we have come a long way over the last few years in developing a workable and realistic monitoring system that potentially produces credible data and that is useful as a management quality system. Under the umbrella of the DCED Standard the outline of a practical and credible monitoring and impact reporting system has evolved. Many programs are now implementing a system that is based on impact logics, impact chains, result chain or whatever people call it. Some project just started, others have been operating for a few years.

Where initial benefits of working with impact logics and applying the DCED Standard is now obvious for many, there are still valuable lessons to be drawn how to get more out of your M&E system. This can be done by integrating a DCED Standard based M&E system better with management structures in your organization.

This note lists some thoughts and is hopefully a basis for further discussions. Result chains and monitoring plans have gotten most of the attention over the last few years. This note is looking at the next step, building a full M&E management system around the logics and plans.

- **One internal QA&R system**, with external quality control
- QA&R should be **integrated** with the other management systems.
- **Big boss** needs to **drive** QA&R
- Develop and maintain a **culture of honesty and self criticism**.
- **Key indicators developed** early in the project.
- The QA&R system needs **permanent maintenance** to keep the right balance between simplicity and credibility.
- **All professional staff** should be **involved** with clear roles and responsibilities.
- External support should be managed. No handing over.
- Starting early on with **periodical triangulation sessions**.
- Early on there should be a realistic **agreement with the donor** on what level of impact data can be expected and when.
- .....
- .....
- .....



CAMP 4 TO SUMMIT

CAMP 4 AND THE SHOULDER

THE BLACK  
PYRAMID

HOUSE CHIMNEY

ABRUZZI ROUTE

CESAN ROUTE

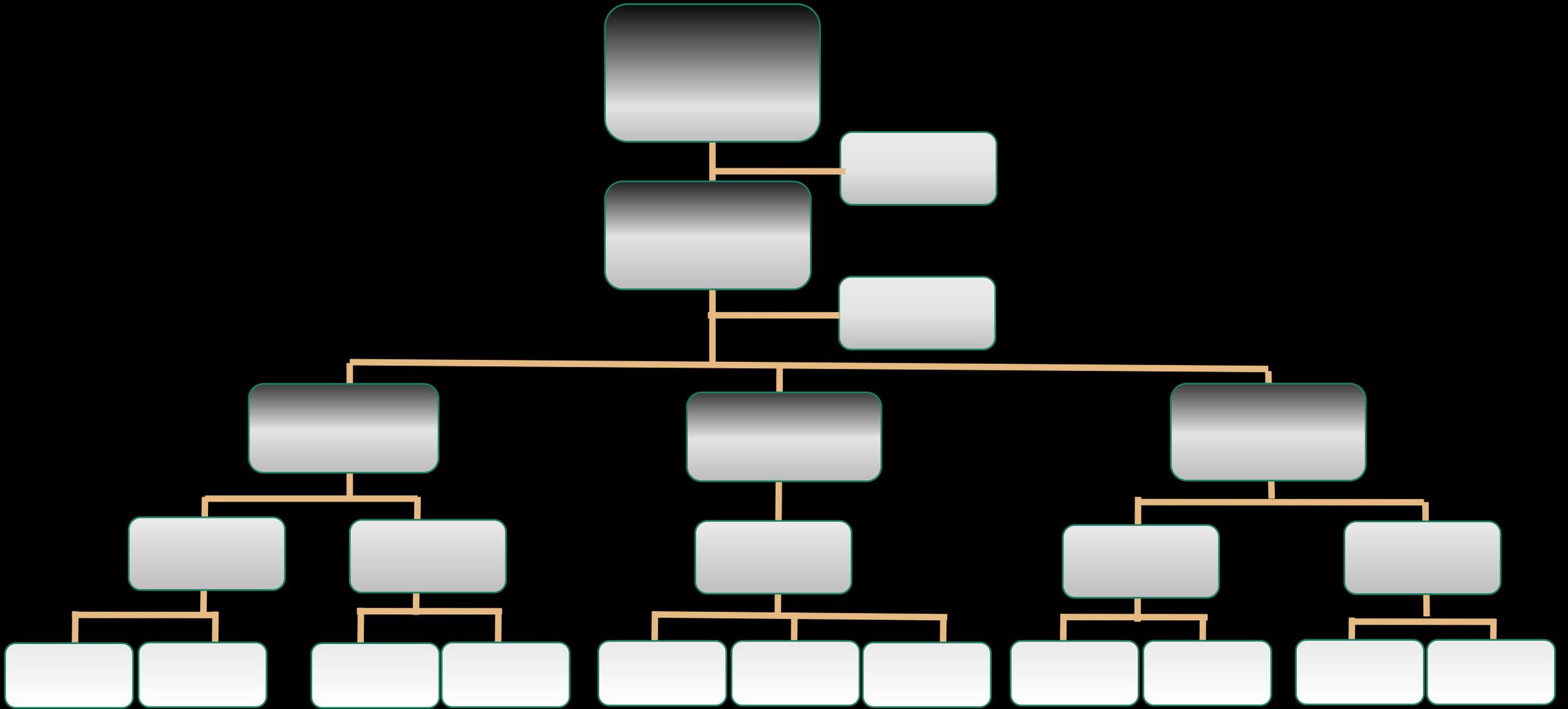
BASE CAMP AND  
ADVANCED CAMP

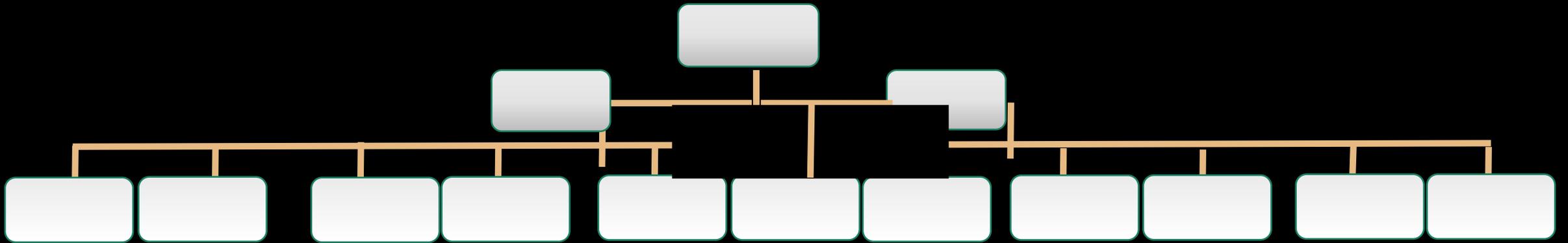
# Re-search

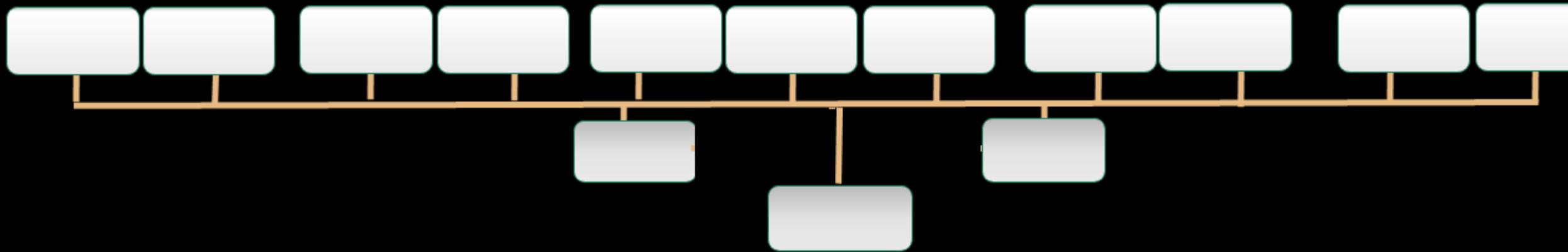
Measurable indicators  
An attribution path  
Sampling

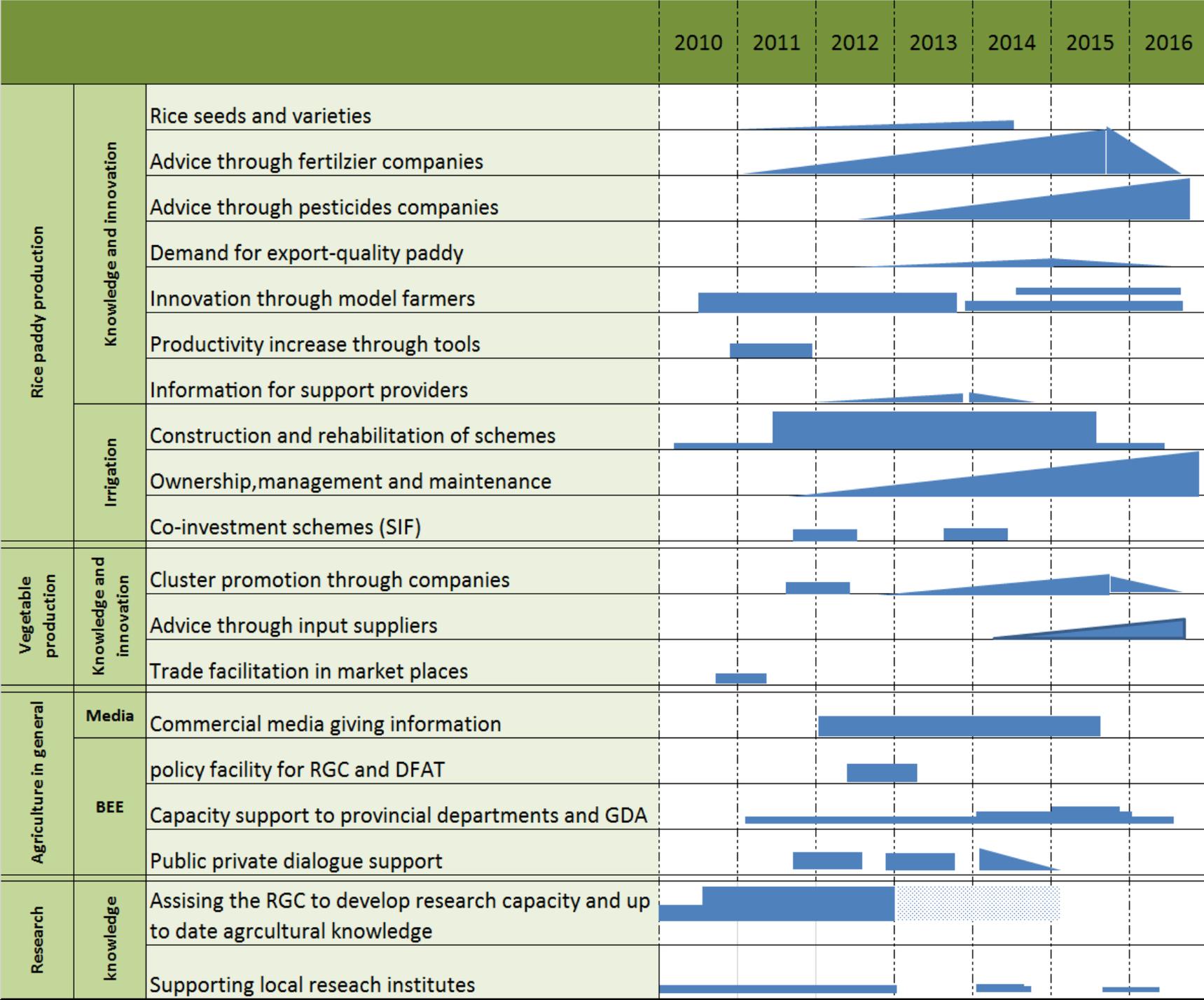
# Producing impact











# Access:

- Support available for .....**2,000,000** farmers
- Direct clients of companies that changed business model through CAVAC .....**700,000** (fertilizer)  
.....**500,000** (pesticides)

# Outreach:

- Farmers that changed practices by 2017.....**600,000** + (200,000)
- Corrected for potential double counting.....**340,000** + (200,000)

INP	Reference code	Reference	Activities	2011	2012	2013	2014	2015	2016	2017	Total				
				Supported by CAVAC	Supported by CAVAC	Supported by CAVAC	100% by Company	Supported by CAVAC	100% by Company	Supported by CAVAC	100% by Company	Planned	Expected (95%)	Planned	Expected (85%)
HPC I			<b>Field Demonstration (field demo)</b>												
	A1.1a	A1.1a_HPC I_List of field demo	120 Field Demonstrations conducted	40	40	40	0	0	0	0	120	120			
	A1.1b	*A1.1b_HPC I_Assess KAP of field demo 1&2 year [Feb 2012]	% of demo farmers get knowledge from field demo	10%**	80%**	10%***			Outreach ignored. Not convinced the quality was good enough. HPC 1 was really a pilot intervention						
	A1.1c	**A1.1c_Note on HPC evaluation [June 2013]	# of demo farmers get knowledge	4	32	4									
	A1.1d	***A1.1d_HPC Evaluation-3rd year Demo Farmer[Apr 2014]	% demo farmers apply knowledge	25%**	35%**	25%**									
			23 field demo farmers apply knowledge	1	11	11									
			15 farmers reached by one FDF		15	165	165**					345	345		
			70% of farmers get knowledge demo farmer		11	116	116					242	242		
		50% farmers apply knowledge ( outreached)***		5	58	58					121	121			
HPC II			<b>Village Retailer Training</b>												
	A1.2a	A1.2a_List and Pre-posttest evaluation of HPC II [Aug 2014]	104 retailers get trained			55	49	The retailers are likely to continue supporting farmers but it will be mainly the same farmers. So no additional outreach claimed after 2014				104	104		
			93% trained retailers increase knowledge			51	46								
	A1.3c	A1.3c_Yetak I_Note of increase knowledge on fertilizer use of r	77% of the retailers give advice			39	35								
	A1.4c	A1.4c_Yetak I_Impact assessment on farmer [Aug 2013]	73 farmers reached by a trained retailer			73	73								
			Total farmers reached			2,875	2,561					5,437	5,437		
A1.3e	A1.3e_Farmer KAP from retailer training [June 2015]	77% of farmers get and apply knowledge			2,214	1,972					4,186	4,186			
		<b>Total farmers get and apply knowledge</b>									<b>4,186</b>	<b>4,186</b>			
YE TAK I			<b>Retailer Training (Provincial dealer training)</b>												
	A1.3a	A1.3a_Report on Ye Tak Training [Feb 2014]	155 retailers get trained		155	The retailers are likely to continue supporting farmers but it will be mainly the same farmers. So no additional outreach claimed after 2012						155	155		
	A1.3b	A1.3b_Assess retailer training of Yetak [Mar 2012]	50% trained retailers get knowledge		78										
	A1.3c	A1.3c_Yetak I_Note of increase knowledge on fertilizer use of r	77% of trained retailers give advice		60										
	A1.3d	A1.3d_Impact assessment on farmer of Yetak I [Nov 2013]	93 farmers reached by a trained retailer		93										
			Total farmers reached		5,550	-	-	-	-	-	-	5,550	5,550		
A1.3e	A1.3e_Farmer KAP from retailer training [June 2015]	77% of farmers get and apply knowledge		4,273	-	-	-	-	-	-	4,273	4,273			
		<b>Total farmers get and apply knowledge</b>									<b>4,273</b>	<b>4,273</b>			
YE TAK II			<b>Village Retailer Training</b>												
	A1.4a	A1.4a_Retailer training Database-HPC and YETAK	191 retailers get trained			191		The retailers are likely to continue supporting farmers but it will be mainly the same farmers. So no additional outreach claimed after 2014				191	191		
	A1.4b	A1.4b_Consolidated Report 7 trainings 2014_EN	87% of trained retailers increase knowledge			166									
	A1.3c	A1.3c_Yetak I_Note of increase knowledge on fertilizer use of r	77% of trained retailers give advice				128								
	A1.4c	A1.4c_Yetak I_Impact assessment on farmer [Aug 2013]	73 farmers reached by a trained retailer				73								
			Total farmers reached				9,340	-	-	-	-	9,340	9,340		
	A1.3e	A1.3e_Farmer KAP from retailer training [June 2015]	77% of farmers get and apply knowledge				7,192	-	-	-	-	7,192	7,192		
			<b>Total farmers get and apply knowledge</b>									<b>7,192</b>	<b>7,192</b>		
			<b>Farmer meeting</b>												
		Informed by Binh Dien in Aug 2015	150 farmer meetings will be conducted						50	50	50	150	150		
	Informed by Ye Tak in Aug 2015	50 farmer per farmer meeting						50	50	50	150	150			
		Total farmers reached						2,500	2,500	2,500					
A1.9b	A1.9b_FarmerAssessment_FM_LaySeng [Jul 2015]	94% of farmers get knowledge						2,350	2,350	2,350					
		52% of farmers apply knowledge						1,222	1,222	1,161	1,222	1,039	3,422		
		<b>Total farmers get and apply knowledge</b>										<b>10,614</b>			
ayon heritage			<b>Staff Capacity Building</b>												
	A1.5a	A1.5a_Training in rice and vegetable production for BHG staff	30 staff get trained			30					30	30			
			100% of staff get knowledge			36									
A1.5b	A1.5b_Technical Assessment of BHG Staff [Nov 2014]	# of farmer meetings				1,733	2,120	2,120	2,120	2,120	5,973				

Malaysian	A1.6a	A1.6a_MSG_Farmer KAP Assessment [Mar 2015]	# Field day (without field day)					1	2		1	2		4	8		
			130 farmers join field day					130	130		130	130		130	130		
			Total farmers reached through field days					130	260	-	130	260		260	520	1,040	
	A1.6b	A1.6b_Farmer KAP of MSG's demo [Jun 2015]	37% farmers get and apply knowledge							48	96	48	45.7	96	81.8	192	272
			# Field demo (without field days)					3	2		45	24		24	50	98	
A1.6c	A1.6c_MSG_Demos without Field days [Aug 2015]		8 farmers join each field demo				8	8		8	8		8				
			Total farmers reached through demos				24	16	-	360	192	192		400	784		
			17% farmers get and apply knowledge						4	3	61	58.1	33	27.7	68	93	
			<b>Total farmers get and apply knowledge</b>													<b>260</b>	<b>364</b>
Papaya	A1.7a	A1.7a_Note of Papaya KAP assessment[May 2014]	<b>Field Demonstration (Field Demo)</b>														
			# Field demo				7	3	3	5		5		13	23		
			# Field day				6	0	1	3		3		7	13		
			35 farmers per field demo				35	0	35	35		35					
			Total farmers reached				210		-	35	105		105		245	455	
A1.6b	A1.6b_Farmer KAP of MSG's demo [Jun 2015]	37% of farmer get and apply knowledge							78	-	13	12.3	39	33.0	78	123	
Anachak	A1.8a	A1.8a_Note of Anachak [Jul 2015]	<b>Site Specific Fertilizer Recommendation Development</b>														
			8 field demos will be conducted by the company						0		4		4				8
			48 farmers reached per field demonstration							0		48		48			
			Total farmers reached							0		192		192			384
			37% of farmer get and apply knowledge									71	67.5	71	60.4		128
			<b>Retailer Coaching (through leaflet distribution)</b>								18		6		6		30
			108 village retailers get coached									54	90		36		180
			87% coached retailers gain knowledges									47	78		31		
			77% of coached retailers give advices									36	60		24		
			73 of farmers reach by a coached retailer									73	73		73		
			Total numbers of farmers reached									2,641	4,401		1,760		8,802
77% of farmers get and apply knowledge									2,033	3,389	3,220	1,356	1,152	6,405			
															<b>6,533</b>		
Lay Seng	A1.9a	A1.9a_Lay Seng farmer meeting [June 2015]	<b>Farmer Meeting</b>														
			# of farmer meeting				4	35		250	360		360		289	1009	
			32 farmers per meeting				32	32		32	32		32				
			Total farmers reached				128	1,120		8,000	11,520		11,520		9,248	32,160	
			94% of farmers get knowledge				120	1,053		7,520	10,829		10,829		8,693	30,230	
			52% of farmers apply knowledge				63	547		3,910	5,631	5,349.4	5,631	4,786.3	4,520	14,656	
			<b>Field Demonstration (LFD)</b>														
			# FD				3			2	7		7		19	19	
			48 farmers join LFD				48			48	48		48				
			Total farmers reached				144			96	336		336		912	912	
70% of farmers get and apply knowledge				101			67	235	223.4	235	199.9	638	591				
														<b>5,159</b>	<b>15,248</b>		
Eung Suykiml	A1.10a	A1.10a_Note of Ung Suy Kimly [Aug 2015]	<b>Farmer Meeting</b>														
			# of farmer meeting					100		100	100		100		200		
			150 farmers per meeting					150		150	150		150		150		
			Total farmers reached					15,000		15,000	15,000		15,000		22,500		
			57% of farmer get and apply knowledge					8,550		8,550	8,550	8,122.5	8,550	7,267.5	12,825	32,490	
														<b>12,825</b>	<b>32,490</b>		

**Total projection      102,066      185,426**

Plausible attributable yields increases  
due to .....

..... Irrigation activities

.....better seeds and varieties

.....export promotion  
..... model farmer training  
.....better use of fertilizer

.....better use of pesticides

.....activities in the vegetable market  
.....support to commercial media  
.....model farmers dry season activities

Plausible attribution:

*Relatively easy*

*partly possible*

*hard*

*not feasible*

Tools:

Direct monitoring

Monitoring sales

Monitoring change in farmer practices

Case studies and literature

~~Yields~~ Additional production

	Realistically measurable?	Possible to aggregate?	Capture change over time?	Attributable	In 2015?
Irrigation	Yes,	Yes	Yes, before and after construction.	Yes	Adoption not complete.
Seeds	Yes for new seed producers, <b>not for varieties</b>	Yes	Yes for new seed producers, <b>not for varieties</b>	Possible	
Export exchange visits	<b>No</b> , yields may not change. Maybe farmers get a higher price or other benefits.	No	<b>More difficult</b>	<b>Not easy</b>	
Export contract farming	Yes	Yes	yes	Yes	Yes
Wet season model farmer training	Yes	Yes	<b>Difficult</b> to establish a before and after	Not too easy	Adoption not complete.
Fertilizer	Yes	Yes	Not easy as adoptions goes slowly	KAP, partly possible	Adoption not complete.
Pesticides	Hard to assess reduced crop loss. Maybe through indirect indicators	Yes	Late as activities not finished	Maybe partly plausible.	<b>Still very early</b>
Vegetable	<b>Not feasible</b> , yield is not a suitable indicator for many and fast changing varieties.	No	Possible. CAVAC conducted an extensive baseline.	No	yes
Commercial media	<b>Impact to diverse.</b> No theory of change to base impact on.	No	No	No	<b>Too early</b>
Dry season model farmer	Impact to diverse. <b>No theory of change to base impact on.</b>	<b>Not really</b>		<b>Not really possible</b>	<b>Too early</b>

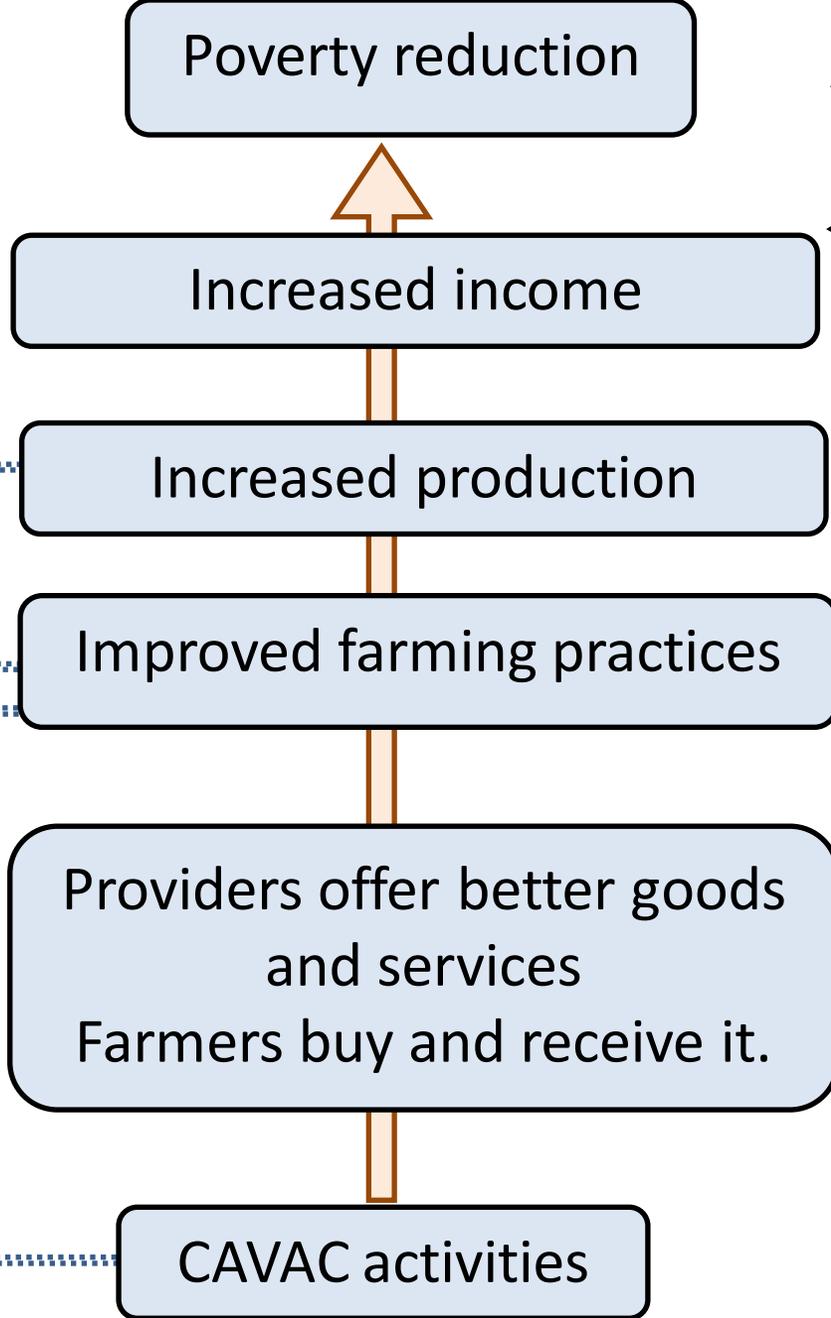
Table 4: **Yearly** impact of CAVAC supported activities on increased production.

	Reliability of data		Sustainability	Until September 2015		Until December 2017	
				ton paddy	Value m. USD	ton paddy	value m.USD
<b>Irrigation</b> schemes	<b>+++</b>	Very reliable	Very likely for most schemes	123,368	24.7	218,461	<b>43.7</b>
Support to <b>fertilizer</b> companies and model farmers on fertilizer	<b>++</b>	Very plausible.	Assured	51,763	10.4	Likely to be higher	<b>10.4</b>
				32,744	6.5		<b>6.5</b>
Other support to model farmers wet season	-		likely			<i>Not measured but will have real impact</i>	
Support to model farmers dry season	<b>±</b>	Indicative / case studies	Will continue.			11,822	<b>2.4</b>
Support to pesticides companies	<b>+</b>	Potentially plausible	Early, seems already irreversible.			115,384	<b>23.1</b>
Vegetables	-	case studies	Not sure			<i>Not measured but will have impact</i>	
Export		attribution / displacement questionable.	Not sure	4,518	0.90	<i>One could argue that this is a one time impact.</i>	
Media	<b>±</b>	indicative	indications			<i>Potentially large impact</i>	
Seeds and varieties		not measured	Serious doubts				
PDA and GDA support		not measured	Not likely.			<i>Certainly had impact</i>	

Wet season  
Dry season

Link established

(regression analysis)



- Not reported  
• 'Transmission mechanism' study
- Not reported, left to the reader
- Calculated
- Key indicator for measuring change
- The sustainability case
- Outreach calculations
- Improving

$$\Delta Y = \sum B_x * (X_{\text{after}} - X_{\text{before}}).$$

Model Summary				
Model	R	R Square	Adjusted R Square	Std. Error of the Estimate
1	.695 <sup>a</sup>	.483	.471	1.17397

Coefficients <sup>a</sup>					
Model	Unstandardized Coefficients		Standardized Coefficients	t	Sig.
	B	Std. Error	Beta		
(Constant)	2.891	.171		16.930	.000
Sum P in basal stage	.012	.003	.156	3.561	.000
dummy for flooded areas	.651	.157	.192	4.135	.000
7.How much area that you cultivate DSR in total?	.000	.000	.087	2.739	.006
D_KPT	-.519	.143	-.133	-3.622	.000
D_Kampot	-.352	.131	-.098	-2.687	.007
D_variety_IR504	1.153	.162	.355	7.099	.000
D_variety_IR85	1.026	.206	.192	4.970	.000
D_variety_IR66	.723	.241	.107	3.004	.003
Sum N in TL	.019	.004	.205	4.444	.000
Sum K in TL	.022	.009	.092	2.539	.011
Sum N in PI	.018	.005	.173	3.763	.000
Sum K in PI	.019	.005	.133	3.429	.001
Total amount of chemical fertilizer per ha	-.003	.001	-.220	-2.828	.005

# Lessons

- M4P can work and....  
.....can be measured (partly)
- 4 years ago + portfolio approach + re-SEARCH
- Final impact data were a surprise;  
too late for improvements

# Lessons related to the Standard.

- Very useful to guide measurements.
- Audit was useful for credibility and internal discipline.  
(year 3 was good timing)
- Results chains useful for early monitoring and outreach.

# Recommendations:

- Measure what you can, not what you must. Test it.
- Balance simple with credible.
  - RM is not a hobby of the RM experts.
  - Don't measure everything, focus on your main markets.
  - Crowding in and indirect outreach: monitor, but don't measure.
- Attribution is a search not a design.
  
- CAVAC II design:
  - Year 1 & 2: Do, learn and improve only.
  - Year 3: Design serious research and make choices.

- CAVAC website: [..www cavackh.org](http://www.cavackh.org).
- Write up for this seminar.
- Part 1 and 3 from CAVAC's completion report
- Drop box.
- Seminar paper 4 years ago
- Managers program design paper, 2 years old.



**GUIDELINES FOR GOOD MARKET DEVELOPMENT PROGRAM DESIGN**  
A managers' perspective, Draft, September 2014

GOOD PROGRAM DESIGN IS A KEY FACTOR CONTRIBUTING TO THE SUCCESS OF MARKET DEVELOPMENT PROGRAMS. UNFORTUNATELY, TOO MANY CURRENT DESIGNS HAVE MAJOR FLAWS, WHICH PREVENT PROGRAMS FROM BECOMING SUCCESSFUL EVEN BEFORE THEY GET STARTED.

*Why starting a dialogue on guidelines for good program design?*

We believe that a market development approach like Making Markets Work for the Poor is the best way to be successful in achieving lasting economic growth in developing countries. Also, this approach has the potential to generate the best value for money.

However, realizing this potential of 'sustainable and efficient impact as scale' has proven to be difficult. In fact, the track record of many market development programs, and private sector development programs more broadly, has actually been disappointing when compared to what could (and should) have been achieved. Fifteen years after the publication of the 'Blue Book' – the donor guide for small enterprise development – we do see successful interventions here and there, but we do not see too many successful programs. In other words, we have been getting better at designing interventions that work and achieve results, but we have not been getting better at designing the programs able to 'produce' such interventions on a consistent basis.

We do have the 'hits' that excite us about the potential of the market development approach and development assistance in general, but producing these hits is often still a matter of 'hit and miss'.

We as implementers believe that following two key factors underlie this lack of consistency in program performance and are the main hurdles to successful program implementation:

- I. Program designs are rarely based on what works. They normally have many elements that unintentionally prevent effective implementation.
- II. There is a serious lack of capacity and skills to implement programs successfully and nothing is done to address this outside programs.

With this seven page document, we would like to start a dialogue on what makes programs consistently successful and how to prevent program design from being a hurdle to sustainable and efficient impact as scale.

In starting this dialogue we acknowledge that the persons in donor organizations responsible for the design of new programs often have to go a complex process to get programs approved. Nevertheless,

**We are in good shape and a practical M&E-system is in reach for many of us.**



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As donors, consultants and implementers in private sector development we have come a long way over the last few years in developing a workable and realistic monitoring system that potentially produces credible data and that is useful as a management quality system. Under the umbrella of the DCED Standard the outline of a practical and credible monitoring and impact reporting system has evolved. Many programs are now implementing a system that is based on impact logics, impact chains, result chain or whatever people call it. Some project just started, others have been operating for a few years.

Where initial benefits of working with impact logics and applying the DCED Standard is now obvious for many, there are still valuable lessons to be drawn how to get more out of your M&E system. This can be done by integrating a DCED Standard based M&E system better with management structures in your organization.

This note lists some thoughts and is hopefully a basis for further discussions. Result chains and monitoring plans have gotten most of the attention over the last few years. This note is looking at the next step, building a full M&E management system around the logics and plans.