

# RESULTS Pressures and Opportunities for Development Agencies:

How things look and feel inside AusAID

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DCED Seminar on Trends and Results in PSD Session 1, Friday 20 January 2012



#### **Overview**

- > Rapid change, including for RESULTS
- > Strong demand, questionable supply
- > Reflections on early experiences (2011)
- > The (rocky) road ahead



#### **Changes at AusAID**

- > Commitment to scale up spend to 0.5% GNI
- > An Aid Effectiveness Review leading to unprecedented:
  - clarity of focus on what we will/won't do
  - commitment to engage with Australian business community
  - commitment to develop a PSD strategy
  - And budget clarity to 2015
  - Rethink of the workforce needs
- > Demanding Minister, after results, not activities or spend



#### **Changes at AusAID (RESULTS)**

- > 2010 Annual Report contains 200 'Results'
- > The first ever agency-wide discussion on results:
  - What is Australia buying for a 4 year \$\$ commitment
  - Tier 1 progress against development goals in partner countries
  - Tier 2 the contribution of Australian aid to those goals
  - Tier 3 operational and organisational effectiveness
  - Headline development results in 4 years (from Tier 2 & 3)
  - Annual reporting on progress towards these
- > Emphasis on numbers



# Results – the experience 1

- > Panic!
- > Few AusAID programs report results
- > Few partner programs report results
- > Results vary and cannot be aggregated
- > Few agreed sector indicators or results
- > Is 'schools built' ≡ 'incomes increased'?
- > Results by 2015, or from investment to 2015?



## Results – the experience 2

- > Surprising conservatism in projecting results
- > Attribution, contribution approaches vary!
- > Call for 'results' expertise
- > Concerns about staff incentives:
  - Cash transfers delivered vs FTE jobs created
  - Chase the easy big numbers not transformational change



## Results – the FSR experience

- > Benefit of 8 outcomes for past 2 years (ATPR 2010)
- > Chance to 'road test' indicators do they work?
- > Started embedding the Standard
  - Few projects
  - Portfolio level challenge
  - Long causal chains for research with uncertain impact pathways
- > Guidance on attribution welcomed by others



#### Results – some wider issues

- > Culture (frank and fearless'nt)
- > Is the demand for <u>credible</u> results?
- > Will it sustain?
- > Will it drive program management?
- > Not more processes and guidelines!
- > Workforce development



## The way forward

- > Clarifying positions on attribution, aggregation, displacement
- > Fewer simpler indicators
- > Technical notes on application of indicators
- > QA of results (a Standard?!)
- > Communicating results different needs
- > Integrating results into program management
- > Dedicated Results Unit (P&Q network)